

2025 **RULES AND REGULATIONS**

Pine Island Country Club 1701 Stoneyridge Drive, Charlotte, North Carolina 28214 www.pineislandcc.com | 704.394.1422

GENERAL RULES

- 1. Club Operations, Club Facilities, Golf Operations, and the Golf Course are under the direction of Club Management and Club Directors. Members, immediate family members, and their guests must abide by all rules established by the Club as they may be amended from time to time. Members are responsible for ensuring that their immediate family members and guests comply with all rules and regulations of the Club.
- 2. All North Carolina and Mecklenburg County laws concerning the sale of alcoholic beverages will be strictly enforced. All alcoholic beverages consumed on PICC property must be purchased at Pine Island Country Club.
- 3. Proper behavior, language, attire, decorum and consideration of the comfort of others must be always observed
- 4. Member and guests are expected to comply with all posted signage on Pine Island Country Club property.
- 5. Dogs and other pets, except for service dogs, are not permitted on/in Club property without the prior written approval of management. If permitted, such dogs or other pets must always remain under control and the member is responsible for any damage caused by the dog or other pet.
- 6. Outside catering is not permitted, without prior written approval of management.
- 7. Advertisements in any form are prohibited on the PICC property and shall not be posted or circulated to club members, club staff, and/or club guests.
- 8. There shall be no logo or stationery of Pine Island Country Club be used for any purpose, without the prior written approval of the management.
- 9. The use of illegal drugs is strictly prohibited on the property. Smoking of legal tobacco is permitted in designated areas ONLY. (legal as defined by N.C. statue)
- 10. Firearms and all other weapons are not permitted on PICC property, at any time, regardless of any license the member or other individual may have.

CLUB CHARGES AND MEMBER PAYMENTS

Charging Privileges: The ability to charge to a members primary PICC account is extended as a privilege of membership or use privilege at Pine Island Country Club and is subject to review and approval by PICC.

- 1. A membership number will be issued to the primary member and any dependent members. A dependent member is an immediate family member, wife, husband, partner, or children under the age of 23 who shares the same primary address as the Primary Member. All dues, fees, purchases, minimums, and charges incurred by the member, immediate family members, and their guests will be charged to the primary account holder and will be the responsibility of the primary member for payment.
- 2. PICC reserves the right to suspend and/or eliminate charging privileges to the Members primary club account and may require all monthly dues, fees, clubhouse minimums, and other charges incurred at the Club be paid by a personal credit card or automatic draft from their bank account (ACH).
- 3. It is the responsibility of the primary Member to keep a valid and authorized credit card number on file or a valid ACH form of payment and to inform PICC of all changes which prohibits a successful payment.
- 4. All charge tickets must be signed. Guests and employees are not permitted to sign charge tickets on behalf of members.
- 5. Monthly Dues and fees are billed in advance of the month. (Example: January Dues are reflected on your January 1st statement). All purchases for food, beverage, and merchandise are billed the following month. (Example: January Purchases will be reflected on your February 1st statement).
- Members may access their club accounts anytime by visiting the Member Portal online.
- Statements are mailed and/or emailed on the first of each month; payments are due no later than the tenth of the billing month.
- Pre-authorized payments, including Credit Card, Debit Card and ACH are processed on the 1st of each month. It may take up to ten days to be reflected by your banking institution.
- A 3% processing fee is added to all Credit and/or Debit card transaction.
- Payments that are returned for any reason, by the banking institution will incur a \$25 return fee added to the primary Members account for each returned item.
- Payments received after the 15th day will incur a \$50 late fee.
- If the account balance is 45+ days delinquent, charging privileges may be suspended.
- 6. A partial payment does not preclude additional collection activity, suspension and/or termination of the Member account.

SUSPENSION AND TERMINATION OF MEMBERSHIP

- 1. Membership and/or use privileges may be suspended or terminated by PICC or such other disciplinary action may be taken which is deemed appropriate by PICC, including, but not limited to, the institution of a fine, if, in the sole judgment of PICC, the member, immediate family member or guest has violated PICC code of conduct.
- 2. During the period of suspension not caused by financial delinquency, only the offending member is subject to the suspension shall not have privileges to use the Club Facilities under any circumstances, including but not limited to, as a guest.
- 3. In the event a Club Membership is terminated, the terminated member and dependent family members shall no longer have any membership privileges, no opportunity to use the Club Facilities and will not be paid the membership initiation fee, dues, fees, clubhouse minimums and other charges, or any portion thereof.
- 4. The member or immediate family member shall be notified in writing of any proposed disciplinary action and shall be given an opportunity to be heard by the Board and General Manager to show cause why the individual should not be disciplined in accordance with these rules.
- 5. If the individual desires to be heard, they must provide a written request for a hearing to the General Manager within ten days after the date of the Club's notice to the individual of the proposed action. Upon receipt of the written request for a hearing, the Board and General Manager shall set a time and date for such hearing, which shall in no event be less than ten days after such request. Depending on the severity of the violation in the discretion of the Club, membership or use privileges of the offending member or immediate family member may be suspended by the Club pending a final resolution.
- 6. Any member who has had membership or use privileges terminated for any reason shall not again be eligible for membership or admitted use of the facilities provided at the Club under any circumstances.

LEAVE OF ABSENCE

Members, in good standing, may apply for a leave of absence, by writing a letter to the Membership Director stating the reason for the leave of absence request. A leave of absence is typically reserved for serious medical needs, surgery, loss of a job or debilitating event.

- 1. The request will be reviewed by management and in special circumstances, the Board of Governors.
- 2. Approval may take up to thirty days.
- 3. While on a leave of absence, the Member and Member Dependents may NOT have access to the club facilities, including the golf course.
- 4. While on leave, the Member will continue to receive a Monthly Statement. Monthly Capital Fee and annual elected fees are not waived while on leave.
- 5. Monthly dues will be suspended while on leave.

LOSS OR DESTRUCTION OF PROPERTY OR INSTANCES OF PERSONAL INJURY

- 1. Each member, immediate family member, and guest assumes sole responsibility for his or her property as a condition of membership or invitation to use PICC facilities. PICC is not responsible for any loss or damage to any private property used or stored at PICC.
- 2. Damage or loss to PICC property and/or facilities, caused by a member or their immediate family members or guests, is the sole responsibility of the primary member.
- 3. Members, family members, guests and all other persons who, in any manner, make use of, or accept the use of or engage in activities requiring any apparatus, appliance, facility, privilege or service whatsoever owned, leased or operated by PICC, shall do so at his or her own risk.
 - Members hereby release, waive, satisfy and forever discharge PICC, LLC and Pine Island Country Club and their directors, officers, shareholders, partners, managers, members, employees, affiliates, representatives and agents and the immediate family members of each of them, from any and all manners of action, causes of action, damages, claims and demands whatsoever, including any claims arising out of negligence, in law or in equity, which the member may have now or at any time in the future, arising out of or resulting from the use of any apparatus, appliance, facility, privilege or service whatsoever owned, leased or operated by the Club, including without limitation the use of golf carts provided by the Club or the participation in any contest, game, function, exercise, competition or other activity operated, organized, arranged or sponsored by the Club, either on or off the Club Facilities. Members shall defend, indemnify and hold harmless PICC, LLC and Pine Island Country Club and their directors, officers, shareholders, partners, managers, members, employees, affiliates, representatives and agents and the immediate family members of each of them, from and against any and all losses, damages, claims or suits arising out of any personal injury or property damage caused by the intentional or negligent acts or omissions of the member, immediate family members and their guests.
- 4. Should any member, immediate family member or guest file a legal action against PICC, LLC or Pine Island Country Club for any claim and fail to obtain judgment therein against them, the member shall be liable to PICC, LLC and Pine Island Country Club for all costs and expenses incurred by them in the defense of such legal action, including reasonable attorneys' fees (including fees required in connection with appellate proceedings).

RESERVATIONS AND CANCELLATIONS

1. Members are encouraged to make reservations in advance for all special events and Club sponsored parties. A full charge may be levied against those members who fail to either honor their reservations for special events and Club sponsored parties or fail to cancel their reservations within the 48-hour cancellation period. PICC reserves the right to adjust the cancellation policy as deemed necessary.

GRATUITIES

1. An 18% gratuity percentage will be added to all food and beverage sales. Members may add an additional gratuity amount by noting the new amount and signing the charge ticket.

CHILDREN

- 1. Parents are responsible for and must control their children with due regard to the wishes and comfort of all members and guests.
- 2. Children under twelve years of age are permitted in the clubhouse only if accompanied and supervised by an adult.
- 3. Children under the lawful drinking age are not permitted in the bar area and/or lounge unless accompanied by an adult. Children shall not sit at the bar at any time.

CLUBHOUSE ATTIRE

- 1. Shirts and shoes must be worn at all times in the clubhouse and on the golf course.
- 2. PICC supports Country Club Casual attire. Dress jeans are permitted (no rips or holes). Cut-offs and t-shirts are not permitted. Gentlemen must tuck in their shirts on the golf course. Hats must be worn in the forward-facing position. Offensive graphic t-shirts, bags, hats, or apparel of any kind are not permitted.
- 3. Golf shoes may be confined to designated areas when worn inside. Only soft spike or spikeless golf shoes are allowed in the Clubhouse.
- 4. Bathing suits may not be worn in the clubhouse unless an appropriate cover-up is also worn.

LOCKER ROOMS

- 1. Lockers are provided for rental on an annual basis payable in advance. NO REFUNDS on locker rentals will be made.
- 2. The Club is not responsible for any articles placed in the lockers or left in the locker rooms.
- 3. All clothing must be kept in lockers. Clothing left out will be collected and put in a storage room and if not reclaimed within thirty days will be disposed of by management.
- 4. Anyone responsible for undue carelessness in keeping the locker rooms clean and orderly will be subject to disciplinary action.
- 5. PICC reserves the right to open lockers for general repairs, maintenance, and cleaning.

GUEST PRIVILEGES

Members may extend temporary use privileges to guests, whereas applicable guest fees may apply. Guests must comply with the rules and regulations established by PICC. Sponsoring members are responsible for the conduct of their guests while on PICC property and within all facilities. Guest privileges may be limited, denied, withdrawn or revoked at any time by PICC. Although it is the intention of the Club to accommodate guests without inconvenience to the members, the Club may limit the number of guests that accompany a member on any given day or other time period.

- 1. An individual may not use PICC golf facilities as a guest more than six times in any calendar year, excluding the participation in Club tournaments and other Club-sponsored non-golf events.
- 2. Guests will be allowed to use the facilities only in accordance with the privileges of the membership of the sponsoring member upon payment of use fees.
- 3. Fees and charges for any services may be paid directly by the guest or may be charged to the sponsoring member's Club account. Sponsoring members shall be responsible for all unpaid fees and charges incurred by their guests.

GOLF RULES

GENERAL GOLF RULES:

- 1. The Rules of Golf of the United States Golf Association ("U.S.G.A.") together with the Standards of Player Conduct as adopted by the U.S.G.A. shall be the rules of Pine Island Country Club except when modified or in conflict with local rules.
- 2. PICC has a reciprocal agreement with other golf courses in the area. This is to be utilized when the PICC home course is impacted due to events and/or maintenance.
 - All tee-times for a reciprocal club MUST be made through the PICC golf shop.

GOLF COURSE ATTIRE

ACCEPTABLE

- Shirts with collars and sleeves, slacks, golf short up to four inches above the knee are considered appropriate.
- Shirts must be tucked in.
- Hats must be facing forward.
- Dresses, skirts, slacks, golf shorts up to four inches above the knee. Golf shirts and blouses are considered appropriate.

NOT ACCEPTABLE

- Tank tops, tee shirts, fishnet tops, cut offs, sweatpants, jeans, bathing suits, gym shorts, tennis shorts, or other shorts more than four inches above the knee.
- Use of shoes other than soft spikes or spike-less golf shoes must be approved by the Golf Shop.

This dress code is mandatory for all players. Improperly dressed golfers will be asked to change before playing. If you are in doubt concerning your attire, please check with the Golf Shop before starting play.

WARNING: Softspikes and other spike-less shoes are made from material that can cause slipping and falling under certain circumstances. To reduce the risk of falling and any subsequent injury, exercise caution when walking on wood, steep slopes and on hard surfaces such as rocks, concrete, tile, marble and hardwood floors. Worn cleats should be replaced promptly.

- 3. The golf course may not be used for any purpose except golf. Any non-golf activities such as picnicking, biking, kite flying, soccer, football, walking of pets, skateboarding, roller skating, in line skating and similar activities are not permitted on the cart paths or golf course without the prior written approval of the General Manager of the Club Facilities. Fishing in lakes on the golf course is not permitted. Recreational walking or jogging are permitted on the cart paths only either before or after golf hours.
- 4. The practice range is open during normal operating hours as posted in the Golf Shop. From time to time the practice facilities may be closed for general maintenance. Members will be notified in advance of the closing.
- 5. Children under the age of 12 must be accompanied by an adult while playing golf unless playing in a Club-sponsored tournament. Children under the age of 12. may be allowed to use the golf course and practice facilities without being accompanied by an adult after successfully completing a Junior Development Course administered by the Golf Shop.
- 6. If lightning is in the area, all golf play shall cease, and players should seek appropriate shelter immediately. "Discontinued Play" policy for inclement weather is as follows: less than four holes played full eighteen-hole credit; less than twelve holes played nine-hole credit. It is the sole responsibility of the player to apply for a credit from the Golf Shop on the day play is discontinued.
- 7. Management may close the golf course to play at any time, in its sole discretion.
- 8. No beverage coolers are permitted on the golf course unless supplied by the Club.

GOLF STARTING TIMES & REGISTRATION

- 1. Hours of play and Golf Shop hours will be posted in the Golf Shop. Starting times may be reserved during Golf Shop hours. "Cutting-in" is not permitted at any time. All play shall start at #1 tee unless otherwise directed by Golf Shop personnel. Members are permitted to walk outside of Golf Shop hours except during maintenance hours or other communicated reasons.
- 2. Club Members shall initially have a ten-day advance sign-up privilege to reserve golf starting times.
- 3. Persons reserving a golf starting time must give their name and membership number and the names of the players in their group at the time of reservation.
 - Reservations without names will be released 48 hours in advance of the Reservation
 - The Member holding reservations without names may be charged a cart fee.
 - All Members and Guests with a tee-time reservation MUST check-in at the Golf Shop Counter.
 - Twosomes and singles may be grouped with other players during peak times, if available, at the discretion of the Golf Shop. Singles shall have no priority on the golf course and shall be permitted to play only at the discretion of the Golf Shop.
- 4. Players who fail to cancel their starting time twenty-four hours prior to their scheduled starting time may be charged a cart fee established by the Club.
- 5. Players late for their starting time lose their right to the starting time and shall begin play only at the discretion of the Golf Shop staff.

GOLF CART RULES

- 1. Golf carts shall not be used by a member, immediate family member or guest on the Club Facilities without proper assignment and registration in the Golf Shop.
- 2. The Club may establish certain times when the use of golf carts is mandatory. The Club will also establish the policy for walking.
- 3. The use of privately-owned golf carts is not permitted for use on the golf course. Privately owned carts may be used for transportation to the clubhouse but must be parked in the parking lot in areas designated for regular vehicle parking.
- 4. Each operator of a golf cart, including private carts used to access the club, must be at least sixteen years of age and have a valid automobile driver's license.
- 5. Golf carts cannot be used off the golf course.
- 6. Operation of a golf cart is at the risk of the operator. Cost of repair to a golf cart that is damaged by the negligence or malice of member or immediate family member will be charged to the member or, in the case of damage by a guest, the cost of repair will be charged to the sponsoring member. Members using a golf cart are fully responsible for any and all damages, including personal injury and property damage, that are caused by the operation of the golf cart by the member, immediate family members and their guests, and the member shall reimburse PICC, LLC and Pine Island Country Club for any and all damages they may sustain by reason of operation of the golf cart.
- 7. The member using a golf cart accepts and assumes all responsibility for liability connected with the operation of the golf cart. The member also expressly indemnifies and agrees to hold harmless PICC, LLC and Pine Island Country Club and their directors, officers, shareholders, partners, members, managers, employees, affiliates, representatives and agents, from any and all damages, whether direct or consequential, arising from or related to the use and operation of the golf cart by the member, immediate family members and their guests.

HANDICAPS

- 1. Handicaps are computed under the supervision of the Head Golf Professional in accordance with the current U.S.G.A. Handicap System.
- 2. Members with a U.S.G.A. approved handicap may participate in Club tournaments. Handicaps will be required for all Club events. All handicaps submitted may be reviewed by the Golf Committee or Head Golf Professional.
- 3. After each round of golf, players must enter their score in the handicap system. The Golf Shop will assist members with the posting procedures. To establish a handicap, a member must have turned in a minimum of five eighteen-hole scores.
- 4. Failure to post a score may result in the Golf Shop posting a score equal to the lowest score of the offending member's last twenty rounds. Accurate records are to be kept of scores turned in and recorded for all rounds played.
- 5. The Head Golf Professional and/or Golf Committee will determine if there are violations by members in turning in their scores and has the right to adjust handicaps.

SWIMMING POOL RULES AND REGULATIONS

1. The enforcement of the rules and regulations will be under the supervision of Club management and the pool attendant based on delegated authority of the General Manager and Owner and will be carried out by management, the pool attendant and/or persons on the operational staff. The staff will caution offenders and will take action as necessary with anyone willfully violating the rules. Actions could include temporary suspension from use of pool facilities.

USE OF SWIMMING POOL FACILITIES

- 1. Pool hours will be established by the General Manager and posted in the clubhouse and at the pool. The pool will be closed and locked by the pool attendant at the designated closing time. Swimming during off-hours is not permitted. Anyone inside the fenced pool area after that time will be considered trespassing and subject to immediate suspensions from the pool facility and such other disciplinary action as determined by the General Manager and the Board.
- 2. The swimming pool is for the exclusive use of Pine Island Country Club members and their accompanied guests. Guests are subject to the same rules and regulations as members and are subject to removal and/or suspension for willful violations. Members will be held responsible for all actions of their guests. Members found abusing guest privileges are subject to suspension from use of pool facilities
 - Guests must be accompanied at all times by the host member and all guests MUST register each visit.
 - The host member will be charged a Guest Fee for each guest 4 years and older per visit. Guest Fees will be recorded on a member charge ticket and charged to the member's account.
 - Adult members will be permitted up to 6 accompanied guests during any one visit. More than 6 accompanied guests will require advance approval of management
- 3. All members and accompanied guests shall use the pool facilities at their own risk. PICC, LLC or Pine Island Country Club assumes no responsibility for any accident or injury occurring on Pine Island Country Club property. Any valuables are brought at the member's or guest's own risk. Pine Island Country Club is not responsible for loss or damages to personal property. All injuries occurring on the premises must be reported immediately to the pool attendant or the General Manager. Members will be financially responsible for damages to any pool property caused from any member or their guests.
- 4. Children under twelve years old must be accompanied and supervised by a person 16 years or older.